



# Wilson Street Sewer Replacement Project

Project ID #CR7578A23

**Montré Dupree**, Project Outreach Specialist  
**Keith Solomon**, Engineering Project Manager  
**Matthew Campbell**, Contract Manager

April 22, 2025

# Agenda

- Introduction to Project Team
- WSSC Water Overview
- Project Overview
- Project Map
- Estimated Construction Schedule
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions & Answers

# Project **Contacts**

## **Matthew Campbell**

**Contract Manager**

202-641-6404

Matthew.Campbell@wsscwater.com

## **David Wilkins**

**Customer Advocate**

301-648-6953

David.Wilkins@wsscwater.com

## **Emergency Services Center**

**Open 24/7**

301-206-4002

emergencycallcenter@wsscwater.com



Scan or visit  
[wsscwater.com/projectmeetings](https://wsscwater.com/projectmeetings)  
for more information on  
Community Project Meetings

# WSSC WATER AT A GLANCE



★ **106 years** of no drinking water quality violations, ever.  
★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



**8th**

Largest combined water and wastewater utility in the United States by population served



**1.9M**

Residents served



**162 MGD**

Water provided each day



**1000 Sq. Miles**

Size of WSSC Water's Service Area



**1,700+**

Members of Team H<sub>2</sub>O deliver on our mission



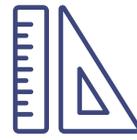
**\$114.9B**

WSSC Water supports the economic output of Prince George's and Montgomery counties



**\$1.8B**

FY2025 Operating & Capital Budget



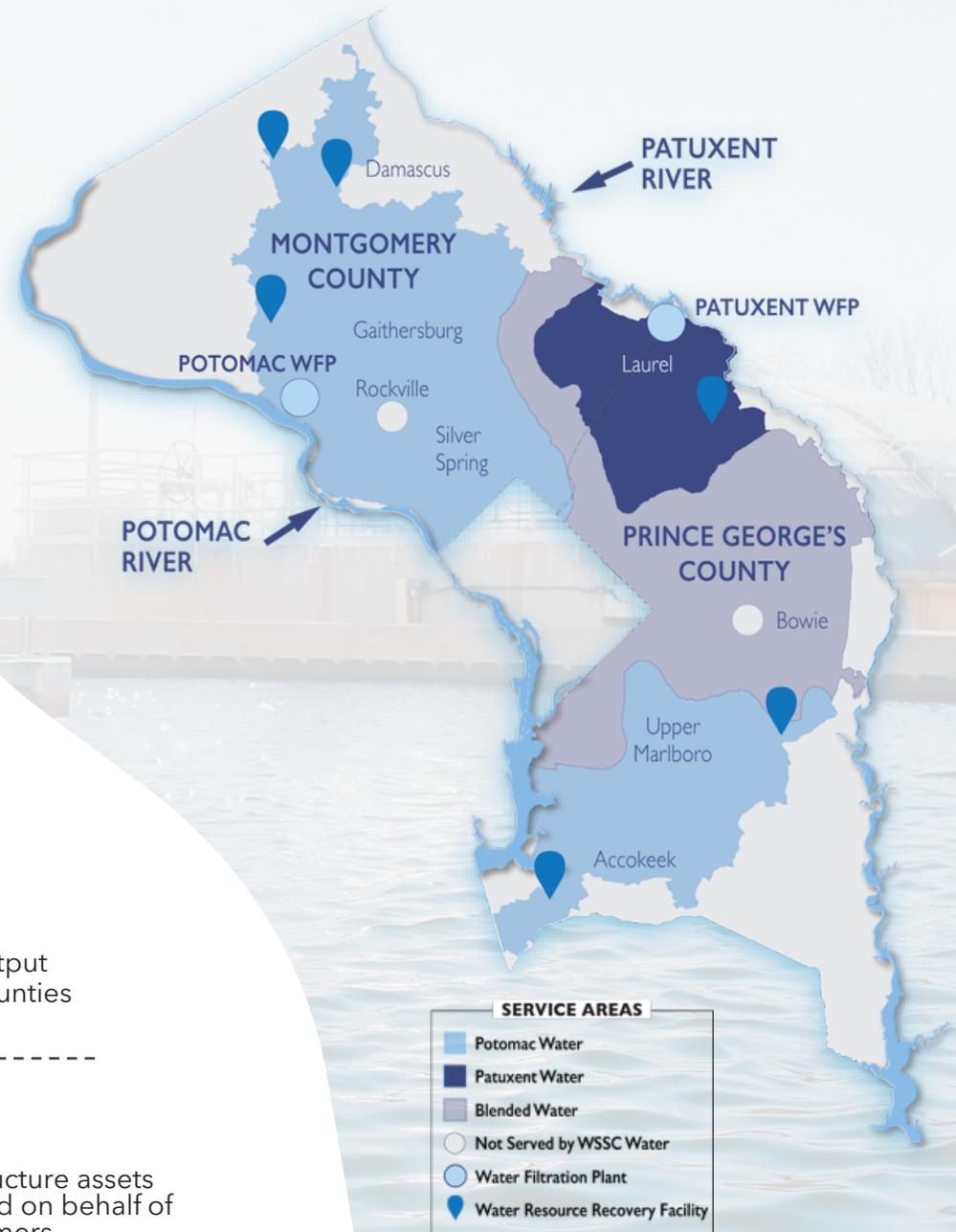
**\$5.9B**

6-Year Capital Improvements Program



**\$9B**

In infrastructure assets maintained on behalf of our customers



# Sewer Replacement Program Overview



- Strategically replacing aging infrastructure to enhance service and reliability to customers
- Replacing and repairing aging pipes and manholes as part of our comprehensive sewer rehabilitation program
- Correcting structural deficiencies in sewer mains that may result from soil settlement, root penetration or corrosion.
  - These often contribute to sanitary sewer overflows and backups into homes
- Protecting the environment for future generations

# Project Overview

- Replacing approximately 180 feet of sewer pipe on Wilson Street.
- Replacing one manhole on Prince George's Street.
- Installing one new manhole on Wilson Street.
- Replacing approximately 40 feet of sewer laterals and installing cleanouts servicing properties at 203-209 Wilson Street.



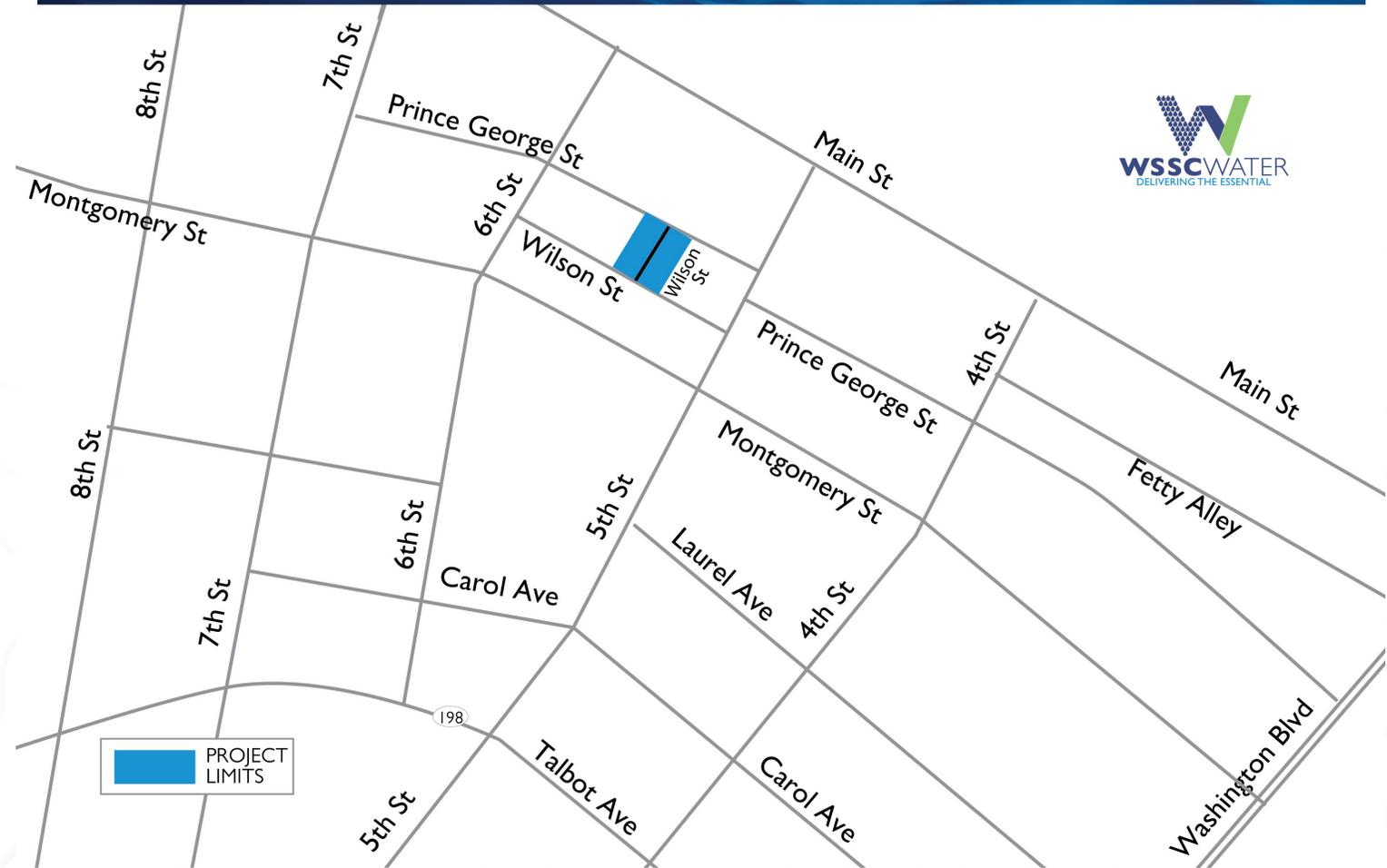
*Pictured Above: Manhole circled in red*

# Project Map

## WILSON & PRINCE GEORGE ST, LAUREL PRINCE GEORGE'S COUNTY, MARYLAND

### Directly Impacted Streets

- Prince George Street
- Wilson Street



# Estimated Construction Schedule



**August 2025**

Anticipated Construction  
Start



**September 2025**

Estimated Construction  
Completion

*Construction schedule is estimated and weather dependent*

# Sewer Replacement Method : Open Cut

- Open-cut construction method, which involves cutting and excavating a section of the pavement
- This construction method does create noise and dust





# What to Expect During Construction

- Anticipated Work schedule: 8:00 a.m. to 4:00 p.m., Monday-Friday
  - Conditions at some locations may require different work hours
  - Residents will be notified at least two days prior to construction activity changes
- Construction activities may include:
  - Marking locations of utilities
  - Field inspections
  - Replacement of sewer mains, manholes and laterals
  - Pavement restoration where digging is necessary
- WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods

# What to Expect During Construction

(cont.)

- Temporary construction access within parks and private properties constructed and maintained by WSSC Water until all replacement work is completed
- If needed, Right-of-Entry Agreements from owners of impacted properties will be obtained prior to construction
- Construction vehicles and bypass pumps within alleyway

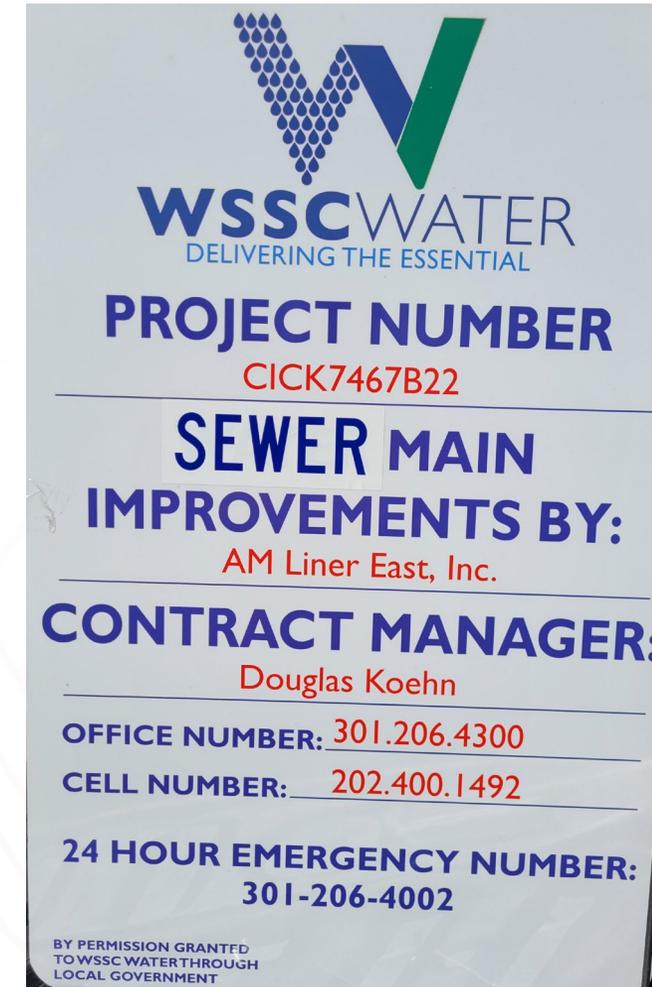
# Traffic Impacts

- Certain construction activities may require temporary changes to traffic patterns
  - Traffic will be managed to minimize community disruptions
- Access will be maintained to homes during construction
  - Access into homes is **NOT** required
  - Access onto private property is generally **NOT** required
- Parking restrictions
  - WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
  - Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner
  - **Wilson Street will be closed to traffic during work hours**
- Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion



# Signage and Restoration

- Construction signs with contact persons placed throughout project area
- Projects completed during winter months are permanently paved and restored to their original state or better the following spring



# Project Summary

- **Overview:** Existing sewer mains are near the end of their useful lives
- **Replacements:** WSSC Water is replacing the sewer mains and sewer house connections up to the property line
- **Service:** WSSC Water will minimize service disruptions during construction
- **Coordination:** WSSC Water will coordinate work activities with property owners in the project area
- **Restoration:** WSSC Water will restore all areas impacted by construction activities at the end of the project
- **Objective:** WSSC Water's goal is to provide reliable sewer service to customers

# Helping Our Neighbors: Water Bill Assistance



## Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



## CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees, providing free annual plumbing inspections** for water leaks and **much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



## PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



[wsscwater.com/assistance](https://wsscwater.com/assistance)



Contact Us: (301) 206-4001  
customerservice@wsscwater.com



**CNS** Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

**REGISTER AT WSSCWATER.COM/CNS**

Customer Notification System (CNS)

**REPORT A WATER OR SEWER EMERGENCY**

**301-206-4002**

**EmergencyCallCenter@wsscwater.com**

**WSSC Water Mobile App**  
Available on Apple App Store and Google Play

Report Water/Sewer Emergency

# Customer Advocate

- The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.
- Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.
- They also coordinate "on the scene" customer support during emergency events.

**Northern Prince George's County  
(areas North of 214 Central Avenue)**



**David Wilkins | 301-648-6953**  
David.Wilkins@wsscwater.com



# Questions?

